

## Special Terms for Container Rental - BDX Miljö

### 1. Description of the service

1.1 The Container Rental service includes the delivery, emptying, return, and rental of containers as well as waste processing. More information about this service is available here: [Tjänster - BDX Miljö](#)

### 2. Initial provisions

2.1 The provisions of these special terms shall, unless the parties agree otherwise in writing, constitute the contractual content between BDX Miljö and the customer when the customer commissions BDX Miljö to perform the Container Rental service.

2.2 BDX Miljö reserves the right for any errors in the service information.

2.3 BDX Miljö reserves the right for prior sale and notes that the availability of resources may be subject to change between the issuance of the offer and the confirmation of the booking

### 3. Ordering/Cancellation

3.1 In order to purchase container rental services from BDX Miljö, the customer must be at least 18 years old and must not have a guardian.

3.2 By completing an order, the customer agrees to BDX Miljö's terms and conditions and consents to the necessary contact information being registered in BDX's customer register.

3.3 Orders can be made by phone to BDX Miljö during regular business hours. These are posted on [Kontakt - BDX Miljö](#) under the heading Kontakta oss.

3.4 Cancellation of the service can only be made during posted business hours until 12:00 the day before the service is scheduled to be performed.

3.5 Cancellation can only be made by phone.

3.6 Normally, a credit check is conducted. If such a credit check yields negative results, BDX Miljö reserves the right to refuse to perform the assignment, even in cases where the order has already been accepted.

3.7 Special agreements that deviate from these terms must be made in writing to [miljo@bdx.se](mailto:miljo@bdx.se) or to the relevant personnel at BDX Miljö.

### 4. Customer's obligations

4.1 The customer is responsible for ensuring that the road to the workplace or designated placement location is passable and free of obstacles. The customer is also responsible for ensuring it is free around the container so that collection can be done without hindrance. This includes ensuring:

- the road to the container is free of ice
- parking is permitted at the designated placement location
- the road width is at least 3 meters
- there is a free height of at least 4.5 meters
- there is 10 meters of free road in front of the container

4.2 Loading of containers shall be done to achieve good balance. This includes ensuring:

- containers (22-40kbn) can be loaded up to 12 tons (other load weights may apply for reinforced bottoms; contact BDX Miljö for more information)
- containers (8-10kbn) be loaded up to 5 tons (other load weights may apply for reinforced bottoms; contact BDX Miljö for more information)

- containers are not filled beyond their upper edge

4.3 If the container is to be placed somewhere other than the customer's private property, the customer is responsible for applying for and obtaining permission to place the container at that location and to pay any fees.

4.4 The customer is responsible for damage to the road or location designated for placement. BDX Miljö has the right to stop performing the service if the driver assesses that it cannot be done without risk of damage to person or property.

4.5 If BDX Miljö arrives at the place for delivery, emptying, or collection of the container and is not allowed to perform the service or if the condition of the location significantly hampers the performance of the service, the customer will be charged for the service in full.

4.6 The customer is responsible for everything placed in the container during the entire rental period, regardless of who placed it there. Municipal waste, liquid waste, electronics, hazardous waste, and invasive plants may not be placed in the container. Further guidance on what constitutes hazardous waste and municipal waste can be found on the Swedish Environmental Protection Agency's website (Naturvårdsverket). BDX Miljö will charge the customer a fee for incorrect sorting. Local deviations may occur.

4.7 The customer is responsible for ensuring that details about the origin, composition, properties, weight, volume, etc., of the waste provided to BDX Miljö are complete and correct. If the waste does not match the provided details, BDX Miljö has the right to compensation for the extra costs and additional work this may cause.

4.8 The customer is liable for any damages to BDX Miljö's property during the time the property is in the customer's care, for example, in case of abnormal wear and tear.

## **5. BDX Miljö's obligations**

5.1 BDX Miljö performs delivery, emptying, and collection on non-holiday weekdays between 07:00-16:00 unless otherwise agreed. Exceptions may occur if traffic restrictions make work during such times impossible.

5.2 Delivery is normally made the following working day if the order is placed before 12:00.

5.3 BDX Miljö ensures that the work can be performed with the resources recommended by BDX Miljö's staff, provided the customer has provided correct information about the conditions for the assignment.

5.4 BDX Miljö shall contact the customer and inform them of any deviations that prevented the performance of the order.

## **6. Billing and payment**

6.1 Payment terms are 20 days against invoice for companies and 10 days for private individuals unless otherwise agreed. In case of late payment, a reminder fee is charged with the amount allowed by law and interest on arrears according to law.

6.2 Invoice remarks must be made within 8 days from the invoice date.

## **7. Complaints and disputes**

7.1 Complaints should be reported to BDX Miljö without delay.

## **8. Processing of personal data**

8.1 BDX Miljö stores the customer's name, address information, and other contact information. The customer's personal data is processed for planning, implementation, and follow-up of BDX Miljö's contacts with the customer.

8.2 Personal data is stored for as long as they are relevant and while the customer has an ongoing relationship with BDX Miljö and for a time thereafter when the customer can enjoy the benefits of being a customer of BDX Miljö.

8.3 The customer has the right to request information in writing about the processing of their personal data that is taking place.

8.4 The customer can at any time contact BDX Miljö and request that any incorrect information about themselves be corrected or deleted.

8.5 The customer can at any time contact BDX Miljö in writing to oppose the processing of their personal data for marketing purposes. The data will then be blocked for such use. The customer can also at any time contact BDX Miljö in writing to oppose the disclosure of their personal data to others for marketing purposes. If the customer wishes to end the customer relationship entirely, BDX Miljö appreciates being informed so that they can delete the relevant customer data.